



Belvoir
Federal Credit Union

every member

SPRING
2011



LESLIE POOLE
CHAIR

PATRICIA S. KIMMEL
PRESIDENT/CEO

A message from our Chair & CEO

Serving Fort Belvoir and the surrounding community is a full-time commitment, one that we are very proud to own. With the added workforce of approximately 20,000, we are working hand in hand with the Garrison to evaluate the needs. Some of which include a new ATM at the soon to be open Fort Belvoir Community Hospital, a new branch at the Washington Headquarter Services building in Alexandria, and a new 24 hour drive-through ATM on South Post.

We have also upgraded our technology, now communicating with you through online chat and offering electronic document signing. We have always remained dedicated to providing outstanding Member Service. Almost daily we receive testimonials from you praising the extraordinary services provided by Belvoir Federal employees. Belvoir Federal provides an environment where you are at ease to make decisions that improve your financial fitness.

Thank you for your membership, and ownership, in Belvoir Federal. Please feel free to contact the Board of Director's Chair or the Belvoir Federal CEO if you have any questions. ■

Leslie Poole
Chair
Chair@belvoirfcu.org

Patricia S. Kimmel
President/CEO
CEO@belvoirfcu.org

**Join us for our
Annual Meeting on
April 19th at 5:30 p.m. at
the Fort Belvoir Golf Club.**

INTRODUCING THE RELATIONSHIP REWARDS AUTO LOAN



**BUILD YOUR RELATIONSHIP
WITH US AND ENJOY THE
BEST RATES IN THE AREA!**

as low as **2.89%** APR

**UP TO 60 MONTHS, AND
NO PAYMENTS FOR 90 DAYS!**

Also, ask about GAP (Guaranteed Asset Protection) Insurance and extended warranties.

MEMBER'S SPOTLIGHT

We believe in making a difference in the lives of our members. That's why we SHARE OUR MEMBERS STORIES each quarter about how we have met members needs and surpassed expectations.



To watch Member Stories or to share your own story, visit BelvoirCreditUnion.org click on "Meet us" then "Member Testimonials".

JOIN US ONLINE FOR A CHANCE TO WIN COOL PRIZES! Web hunt 2011



PLAY NOW!
belvoircreditunion.org/webhunt

Other prizes include a Nintendo Wii with Wii Sports, Amazon Kindle, & AMC Movie Tickets...

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*APR = Annual Percentage Rate. Restrictions and limitations apply. Must have a checking account with direct deposit to qualify. Rate subject to change. No additional promotional discounts or offers may be applied. Offer ends June 30, 2011. The APR may be adjusted based on individual credit standing, term, loan-to-value, debt-to-income ratio and aggregate credit score. Please contact a loan officer to determine the rate and term for which you qualify. Visit a branch or our web site for additional rates and terms.

www.BelvoirCreditUnion.org


New online features have ARRIVED!

Belvoir Federal is committed to bringing you the best possible Member Experience. Over the last several months we have been rolling out new online products and services that make it easier and faster for you to get what you want and need.■

ONLINE LOAN SAVER - Can we save you money on your loans financed with other lenders? Chances are we most certainly can. That's why we developed an advanced online tool that in 5 easy steps shows you how to save money with us instantly! For more information visit our web site www.BelvoirCreditUnion.org.■

LIVE ONLINE CHAT - Enables you to communicate with us through our web site. Whether you can't find something you really need on our web site or you have a general question about our products and services, one of our Member Service Representatives will respond to your inquiry within minutes.



Next time you are online, click this icon  to ask us a question or to just say hello! Live online chat is open Monday – Friday, 9AM to 5PM. Please note that Live Online Chat is not for asking questions about sensitive account information. Call us at 703.730.1800 to ask questions pertaining to your account.■

ONLINE DOCUMENT SIGNING - Traffic in our area is only getting worse. Now you can eliminate a trip to our office by signing all your documents online. With DocuSign we can provide you with a safe online environment to finish and sign your transactions and applications. The documents are sent securely to your e-mail where easy to follow directions highlight what you need to fill out and where you need to sign each document.■



For branch locations and hours, current deposit and loan rates, or more about us, please visit our web site at www.BelvoirCreditUnion.org.

Mailing Address (for all branches)

Belvoir Federal Credit Union
14040 Central Loop
Woodbridge, VA 22193-1438

Phone Numbers (for all branches)

Mon-Fri: 9 AM - 5 PM
Sat: 9AM - 1PM
Local (703) 730-1800
Metro (703) 551-0001
Toll Free 1-888-503-2328
Fax (703) 730-1410
TDD (703) 781-4624

24-Hour Loan Applications

1-877-827-3678

24-Hour ATIRAccreditSM Platinum MasterCard[®] Info

888-428-4721

E-Mail Address

ContactCenter@belvoirfcu.org

Editor

Ken Worthey, Jr.

President/CEO

Patricia Kimmel

Notices

JOIN US FOR INSTALLATION APPRECIATION DAY:

Saturday, July 23rd, 2011

WE WILL BE OPENING AT 11AM DUE TO STAFF TRAINING ON:

Tuesday, April 12th, 2011

WE WILL BE CLOSED ON:

Monday, May 30th, 2011
In observance of Memorial Day

Monday, July 4th, 2011
In observance of Independence Day

LET US KNOW BEFORE YOU GO ON YOUR NEXT TRIP...

Belvoir Federal Credit Union participates in a Fraud Protection system that monitors your Debit MasterCard[®] transactions.

Spending outside of your normal geographical area, unusual and excessive use of a card, or transactions done in a foreign country could trigger a fraud alert on your account. As a result, your debit card service may be interrupted.

For the protection and safety of your account we ask that you contact us if you are travelling out of state or to a foreign country. Simply call us at 703.730.1800 and we will ensure your service remains uninterrupted. Thank you, and happy travels!

THE BOTTOM LINE AS OF FEBRUARY 30, 2011

Members	27,106
Shares	\$246,306,723
Loans	\$181,732,088
Assets	\$271,697,057

Federally Insured by the
National Credit Union Administration.



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youtube.com/belvoirfederal

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